

Flower Essence Society Statement of Privacy

Flower Essence Society is committed to protecting your privacy. This Statement of Privacy applies to Flower Essence Society Web site and governs data collection and usage at all Flower Essence Society sites and services; it does not apply to other online or offline sites, products or services. Please read the Flower Essence Society Statement of Privacy. Flower Essence Society is a general audience web site, intended for users of all ages. Personal information of all users is collected, used and disclosed as described in this Statement of Privacy.

Collection of your Personal Information

As an E-commerce Web site, Flower Essence Society collects personal information, such as your e-mail address, name, home or work address or telephone number. Information collected by Flower Essence Society is used solely for the purpose of billing and shipping your online purchases. Flower Essence Society does not collect any information about your computer hardware and software.

Flower Essence Society encourages you to review the privacy statements of Web sites you choose to link to from Flower Essence Society so that you can understand how those Web sites collect, use and share your information. We are not responsible for the privacy statements or other content on Web sites outside of the Flower Essence Society Web site.

Use of your Personal Information

Flower Essence Society and its operational service partners collect and use your personal information to process product orders and deliver the products requested. It is possible that Flower Essence Society may also use personal information to inform you of other products or services available from Flower Essence Society and its affiliates. Flower Essence Society may also contact you via surveys to conduct research about your opinion of current services or of potential new services that may be offered.

Flower Essence Society does not sell, rent or lease its customer lists to third parties. Flower Essence Society may, from time to time, contact you on behalf of external business partners about a particular offering that may be of interest to you. In those cases, your personal information (e-mail, name, address, telephone number) is not transferred to the third party.

We occasionally hire other companies to provide limited services on our behalf, such as handling the processing and delivery of mailings, providing customer support, processing transactions, or performing statistical analysis of our services. We will only provide those companies the personal information they need to deliver the service. They are required to maintain the confidentiality of your information and are prohibited from using that information for any other purpose.

Flower Essence Society does not use or disclose sensitive personal information, such as race, religion, or political affiliations, without your explicit consent.

Flower Essence Society may access and/or disclose your personal information if required to do so by law or in the good faith belief that such action is necessary to: (a) conform to the edicts of the law or comply with legal process served on Flower Essence Society or the site; (b) protect and defend the rights or property of Flower Essence Society, including its Web site; or (c) act under exigent circumstances to protect the personal safety of users of Flower Essence Society or the public.

Personal information collected on this site may be stored and processed in the United States or any other country in which Flower Essence Society or its affiliates, subsidiaries or agents maintain facilities, and by using this site, you consent to any such transfer of information outside of your country. Flower Essence Society abides by the safe harbor framework as set forth by the U.S. Department of Commerce regarding the collection, use, and retention of data from the European Union.

Control your Personal Information

Flower Essence Society offers its customers choices for the collection, use and sharing of personal information. You may go notify us of your preferences by emailing mail@fesflowers.com. Please be sure to provide complete account information so we can identify you in our records.

You may also stop the delivery of future promotional email from Flower Essence Society by responding directly to any email you receive with a request to remove you from the mailing list.

Security of your Personal Information

Flower Essence Society is committed to protecting the security of your personal information. We use a variety of security technologies and procedures to help protect your personal information from unauthorized access, use, or disclosure. For example, we store the personal information you provide on computer systems with limited access that are located in controlled facilities. When we transmit highly confidential information (such as a credit card number) over the Internet, we use a secure payment gateway so your information is protected.

Changes to this Statement

Flower Essence Society will occasionally update this Statement of Privacy to reflect company and customer feedback. If there are material changes to this Statement or in how Flower Essence Society will use your personal information, Flower Essence Society will prominently post such changes prior to implementing the change. Flower Essence Society encourages you to periodically review this Statement to be informed of how Flower Essence Society is protecting your information.